

FOFESD" T90E2860

FIG. 1

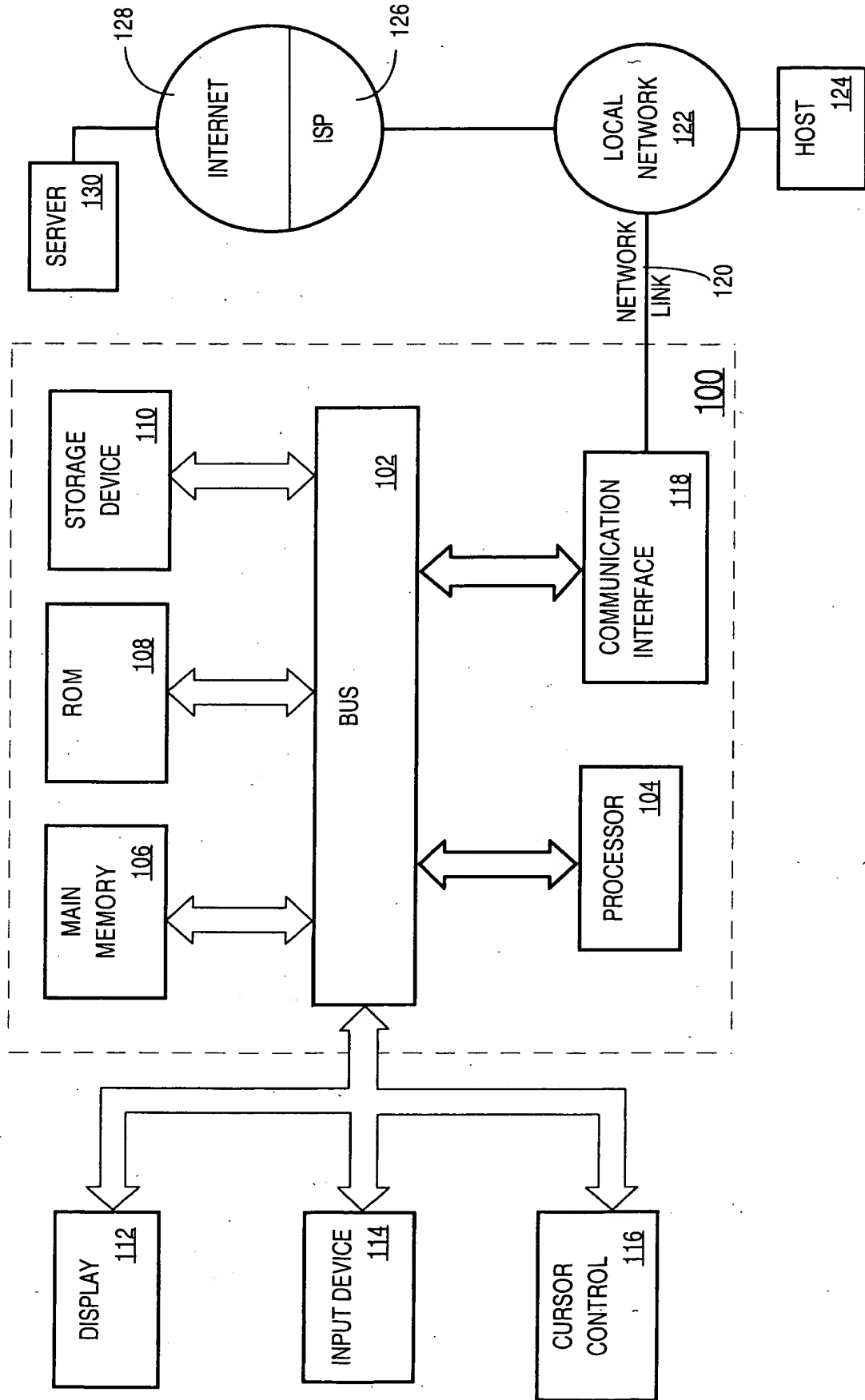


FIG. 2A

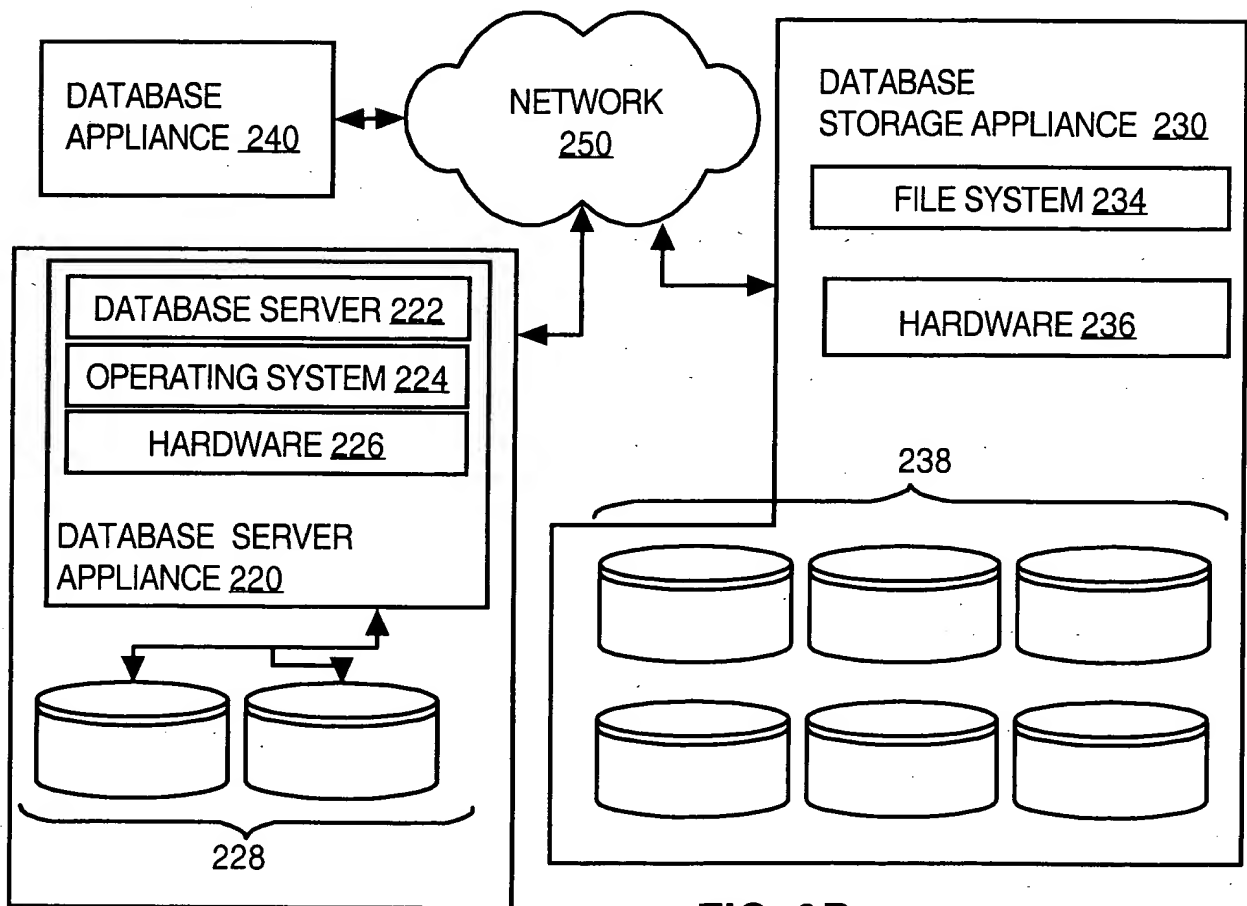
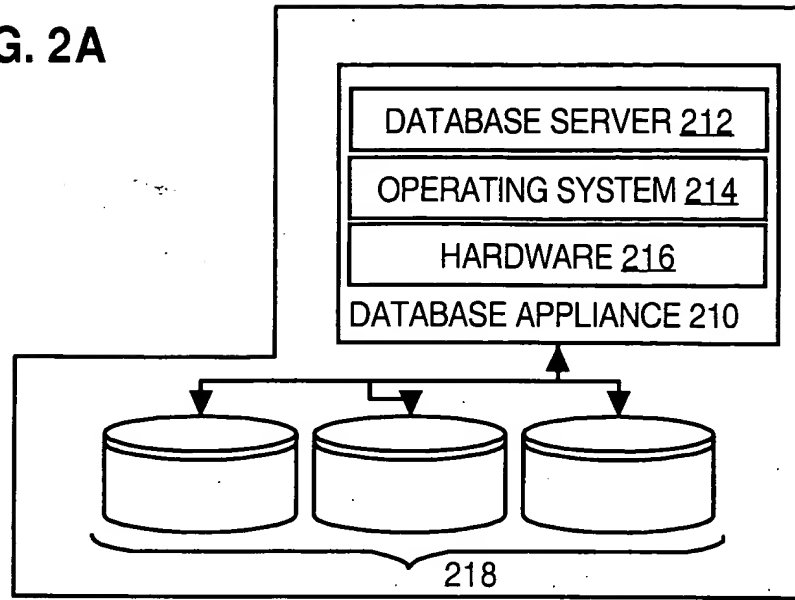


FIG. 2B

00073064-053401
"FIG. 2B" 1999-09-09

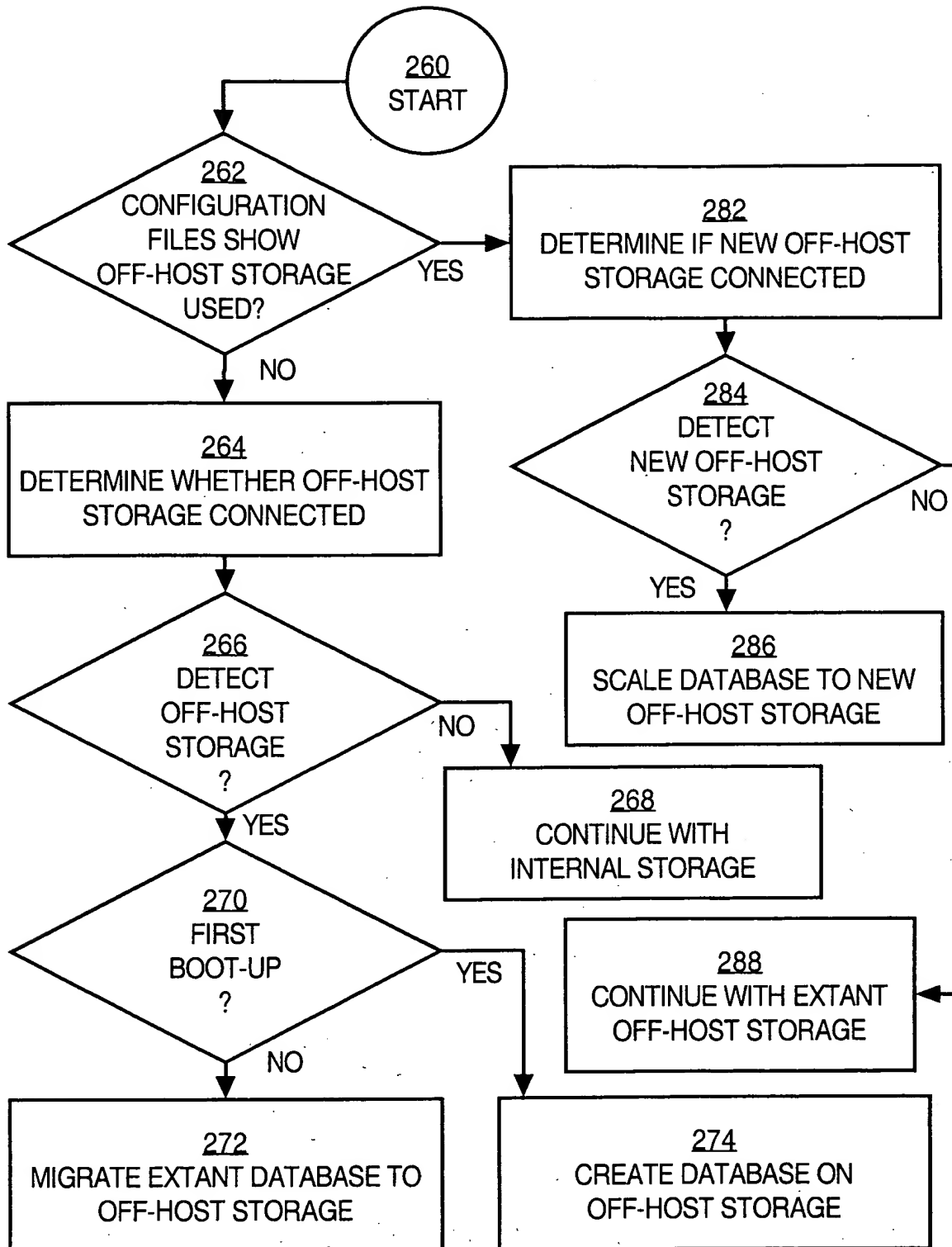


FIG. 2C

09373061, 053404

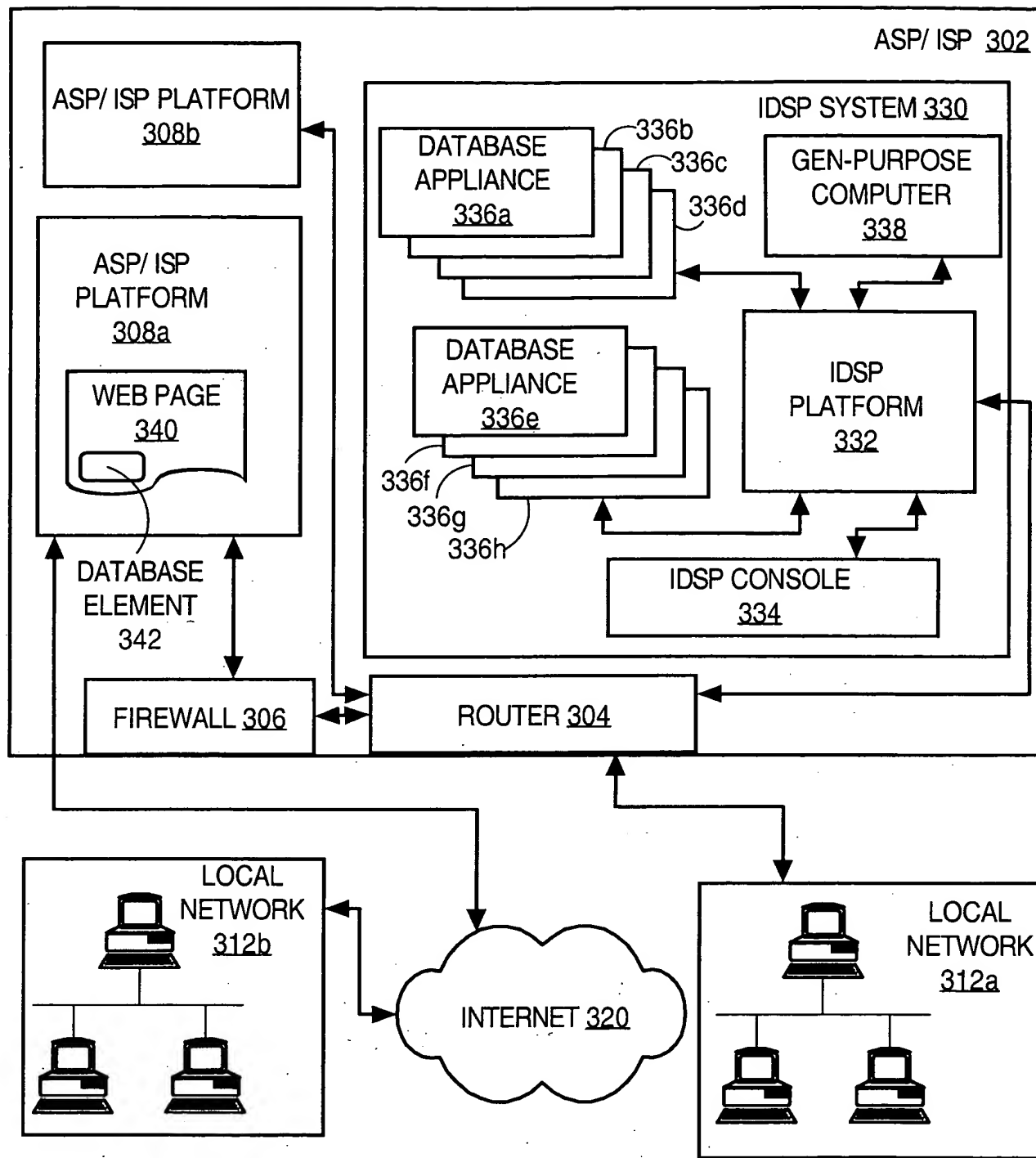


FIG. 3A

09373064.053404

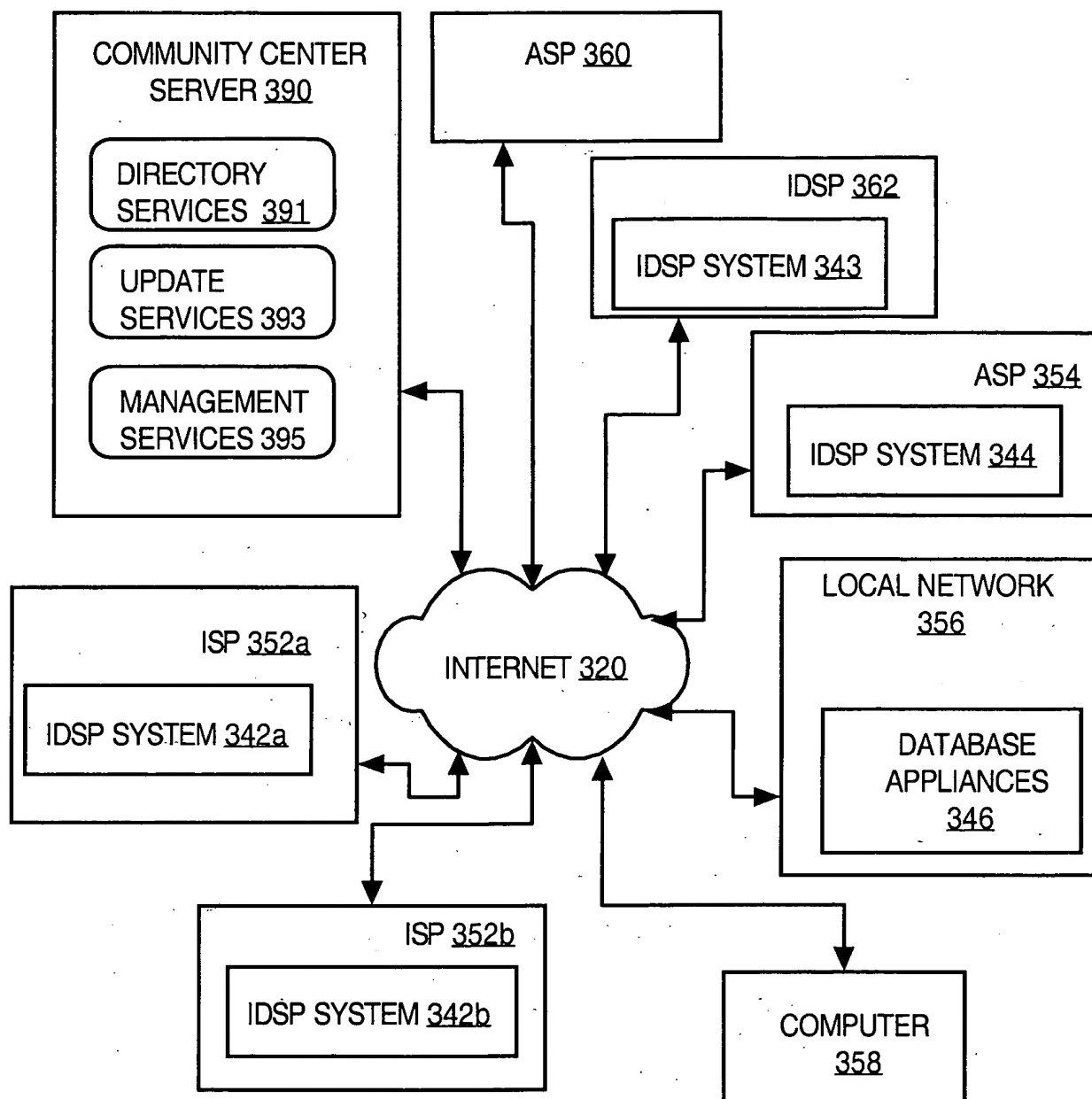


FIG. 3B

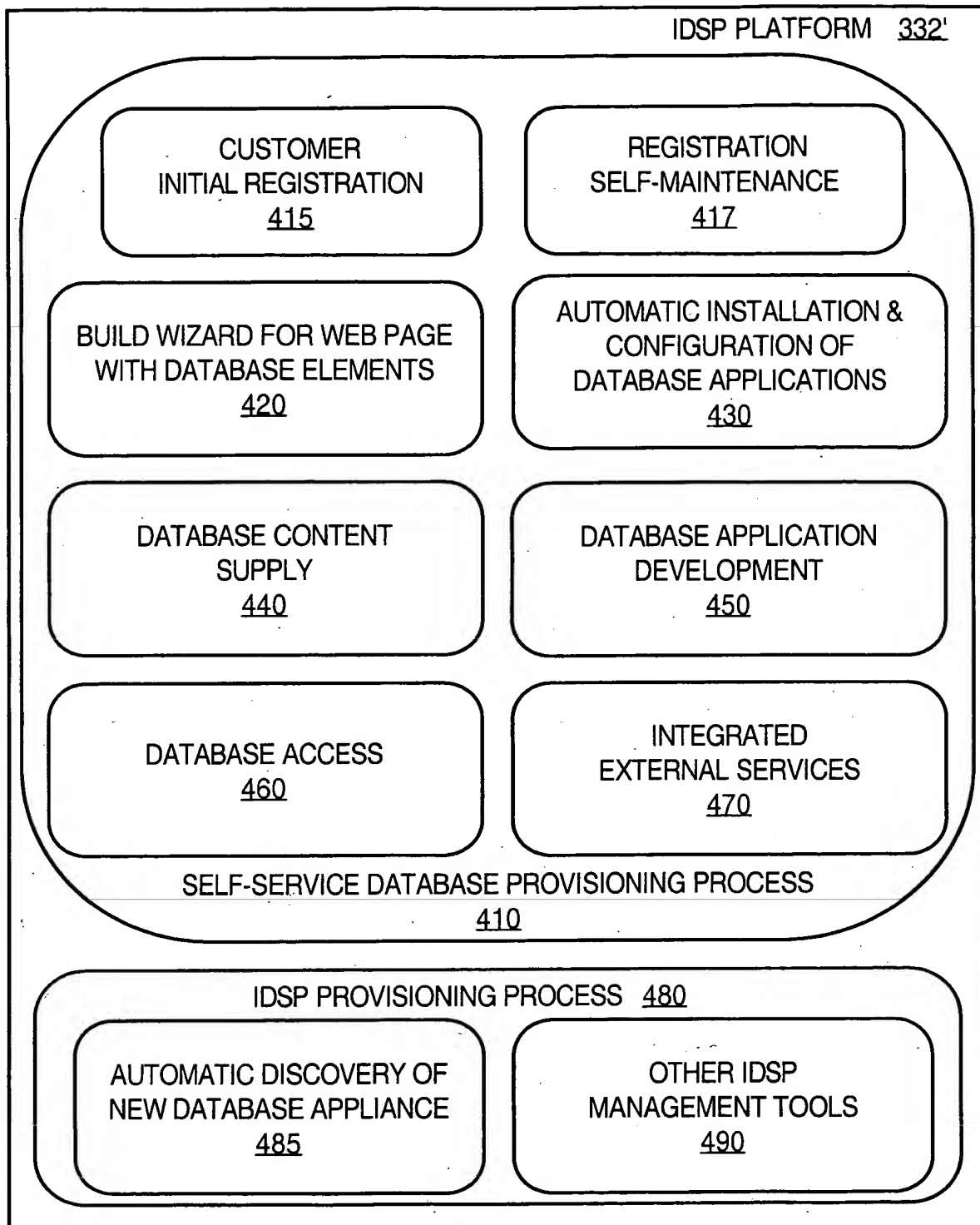


FIG. 4

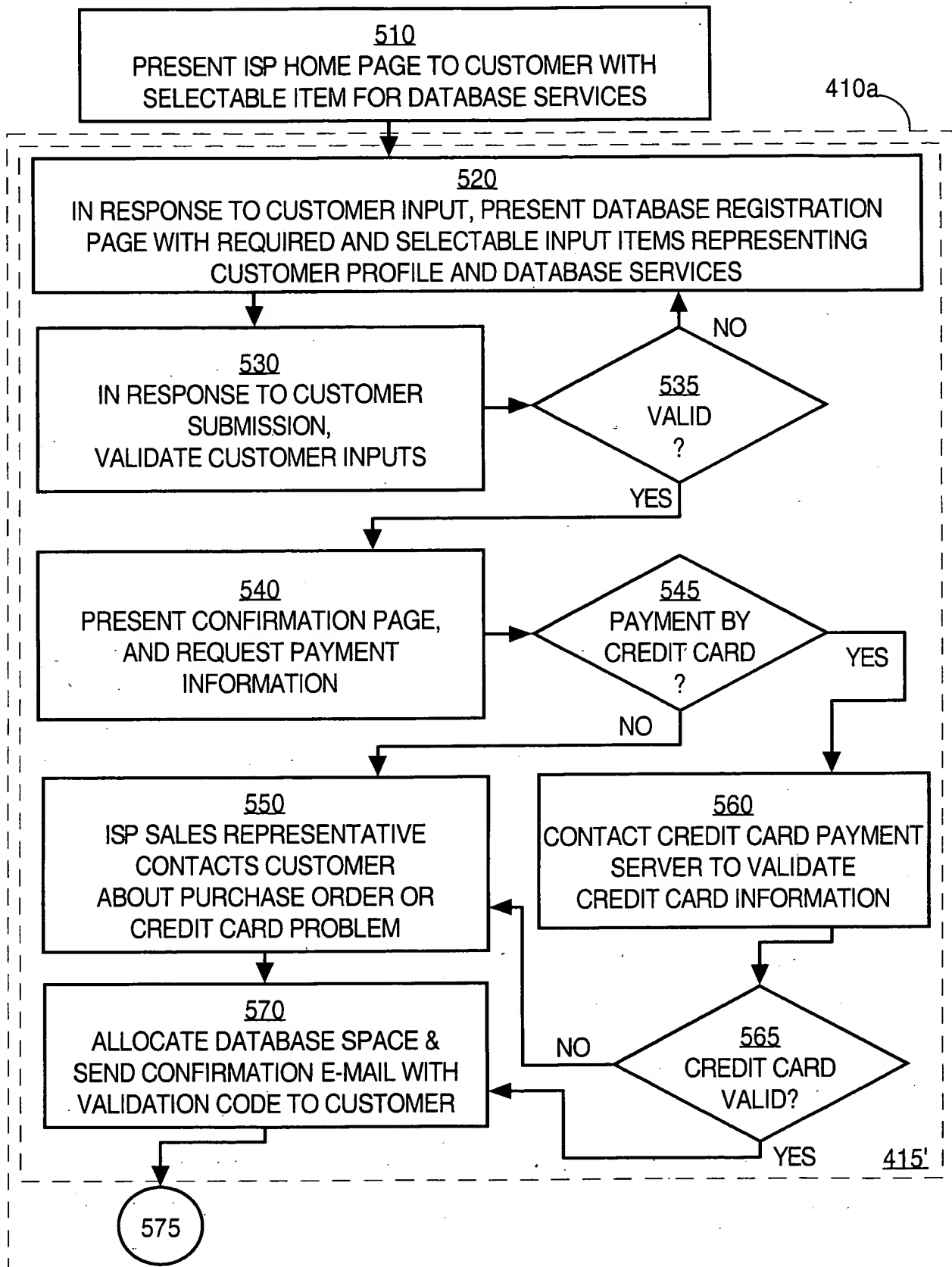


FIG. 5A

523

522
CUSTOMER PROFILE:

ASP/ISP
LOGO

525

524

- COMPANY NAME

- POSTAL ADDRESS

- CONTACT NAME

- TELEPHONE NUMBER

- E-MAIL ADDRESS

SUBMIT 521

The diagram shows a rectangular form with a header section 523. Below it is a section 522 titled "CUSTOMER PROFILE:". This section contains five horizontal input fields, each preceded by a hyphen: "- COMPANY NAME", "- POSTAL ADDRESS", "- CONTACT NAME", "- TELEPHONE NUMBER", and "- E-MAIL ADDRESS". To the right of these fields is a vertical bracket 524. Further to the right is an oval labeled "ASP/ISP LOGO" with a line pointing to it from the number 525. At the bottom left of the form is a rectangular button labeled "SUBMIT" with a line pointing to it from the number 521.

FIG. 5B

09373064 053104

526
531 DATABASE SERVICES:

ASP/ISP LOGO 525

527a MAXIMUM SPACE MB ALERT AT % 528

527b MAXIMUM USERS % 528

527c MAXIMUM CPU USAGE RATE % 528

527d MAXIMUM TRANSACTION RATE % 528

527e BACKUP 529

527f USAGE REPORTS 529

527g PORTAL-TO-GO 529

527h PAYMENT SERVICE 529

527i WEB SITE WIZARD 529

527j APPLICATION DEVELOPMENT 529

527k OTHER APPLICATIONS ...

527l PRICE: 532

533 CALCULATE PRICE

534 CONTINUE/SUBMIT

FIG. 5C

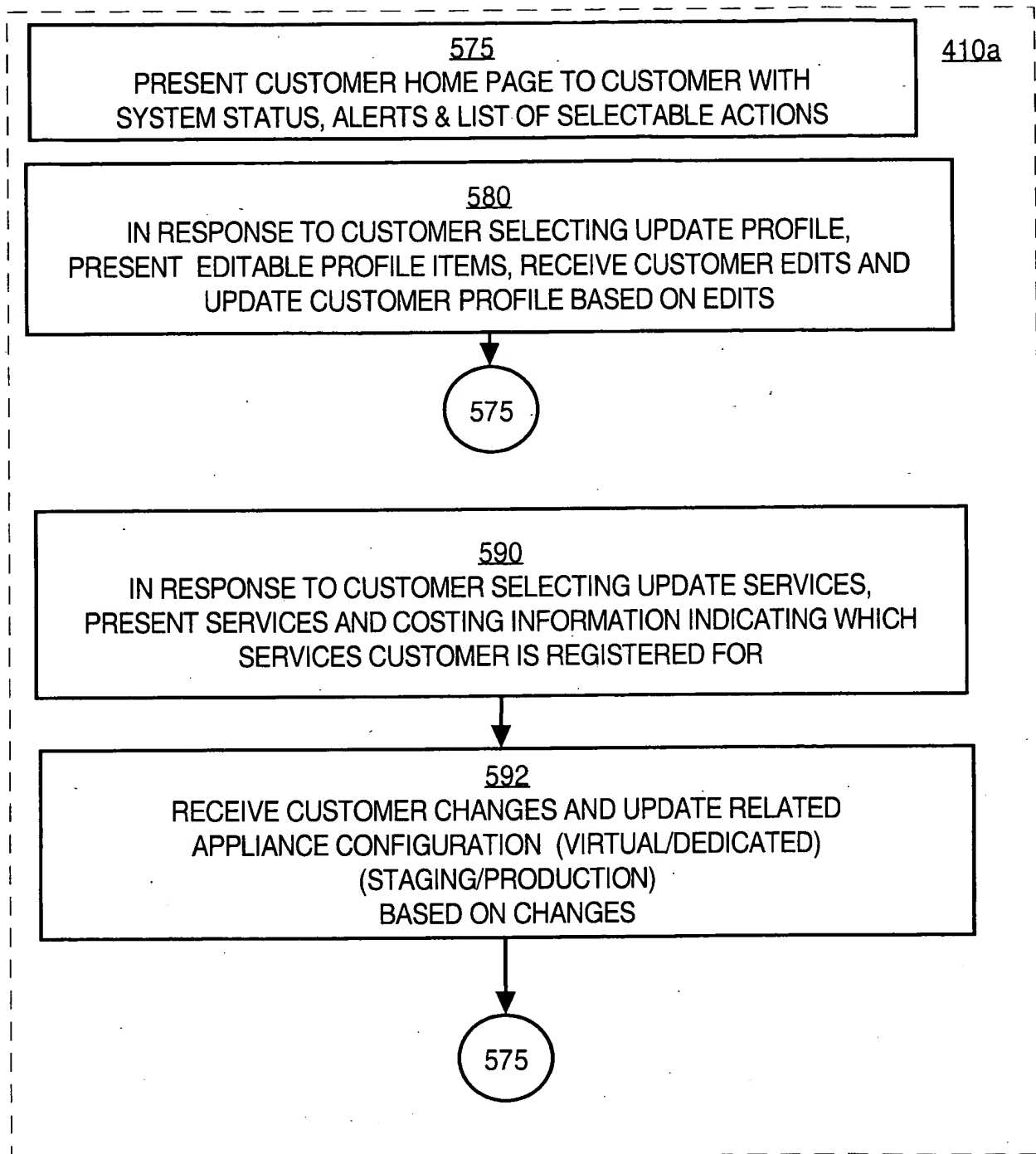
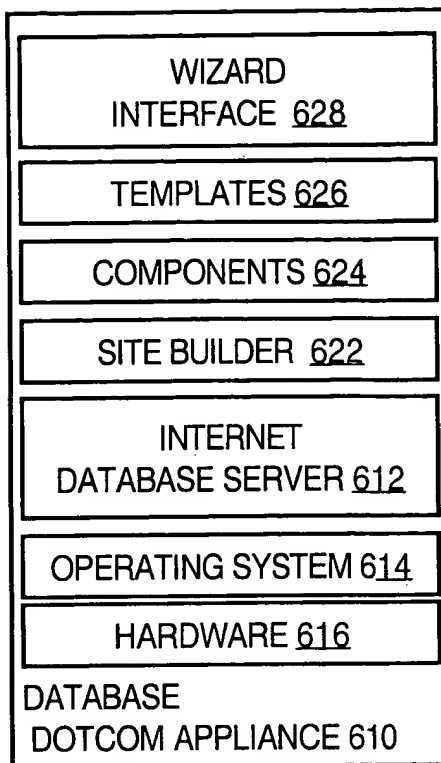
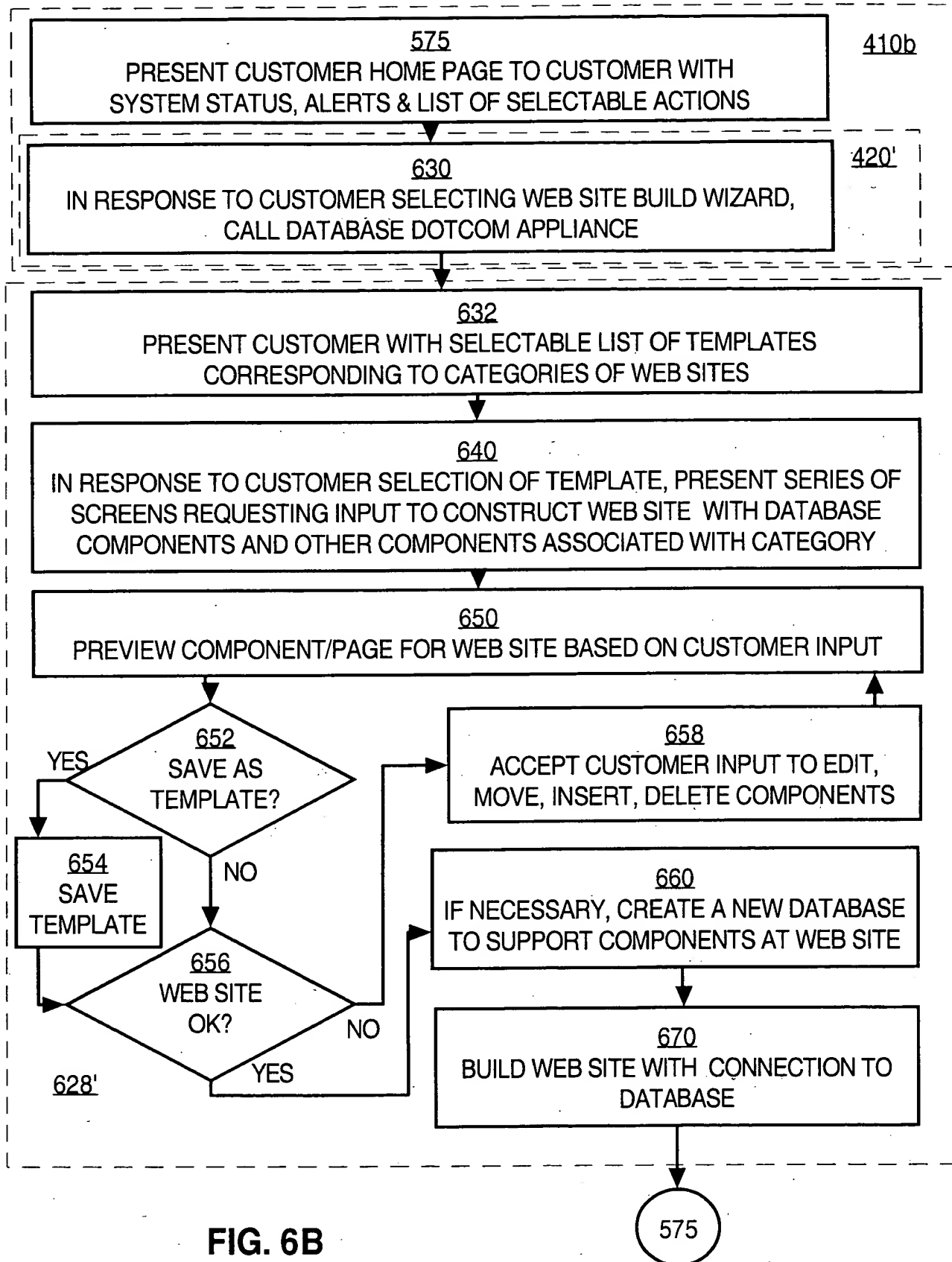


FIG. 5D

FIG. 6A



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09373064 143404

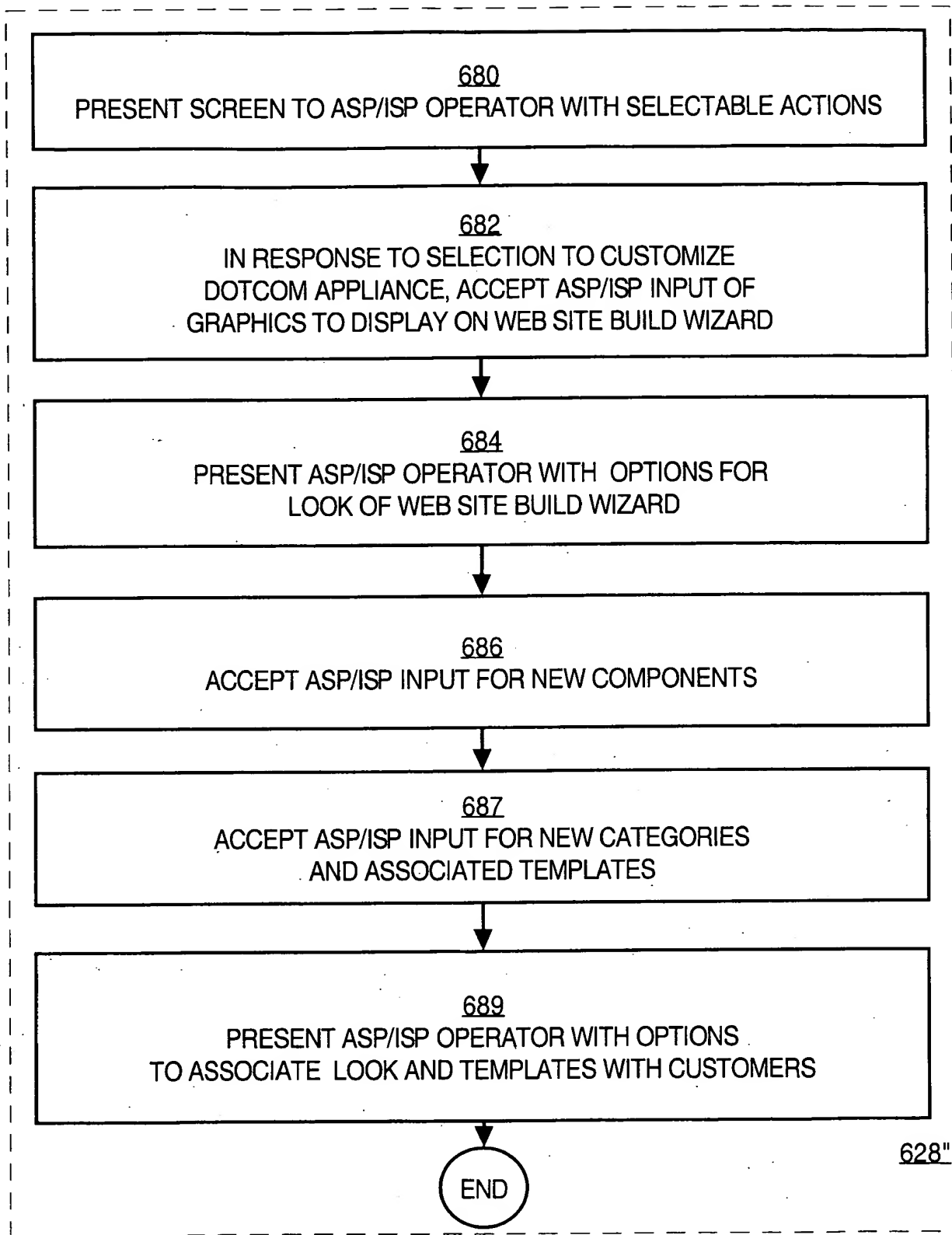


FIG. 6C

698a

698b

698c

698d

698e

698f

698g

692

NUMBER OF ITEMS TO BE
DISPLAYED (ENTER A NUMBER
GREATER THAN ZERO OR ENTER
ALL TO VIEW ALL ITEMS)

693

5

694a

694b

694c

695a

695b

695c

696

697

OK

RESET

691
DISCUSSION FORUM COMPONENT
CUSTOMIZATION FORM

690
DISCUSSION FORUM COMPONENT
CUSTOMIZATION PAGE

FIG. 6D

09873064.053404

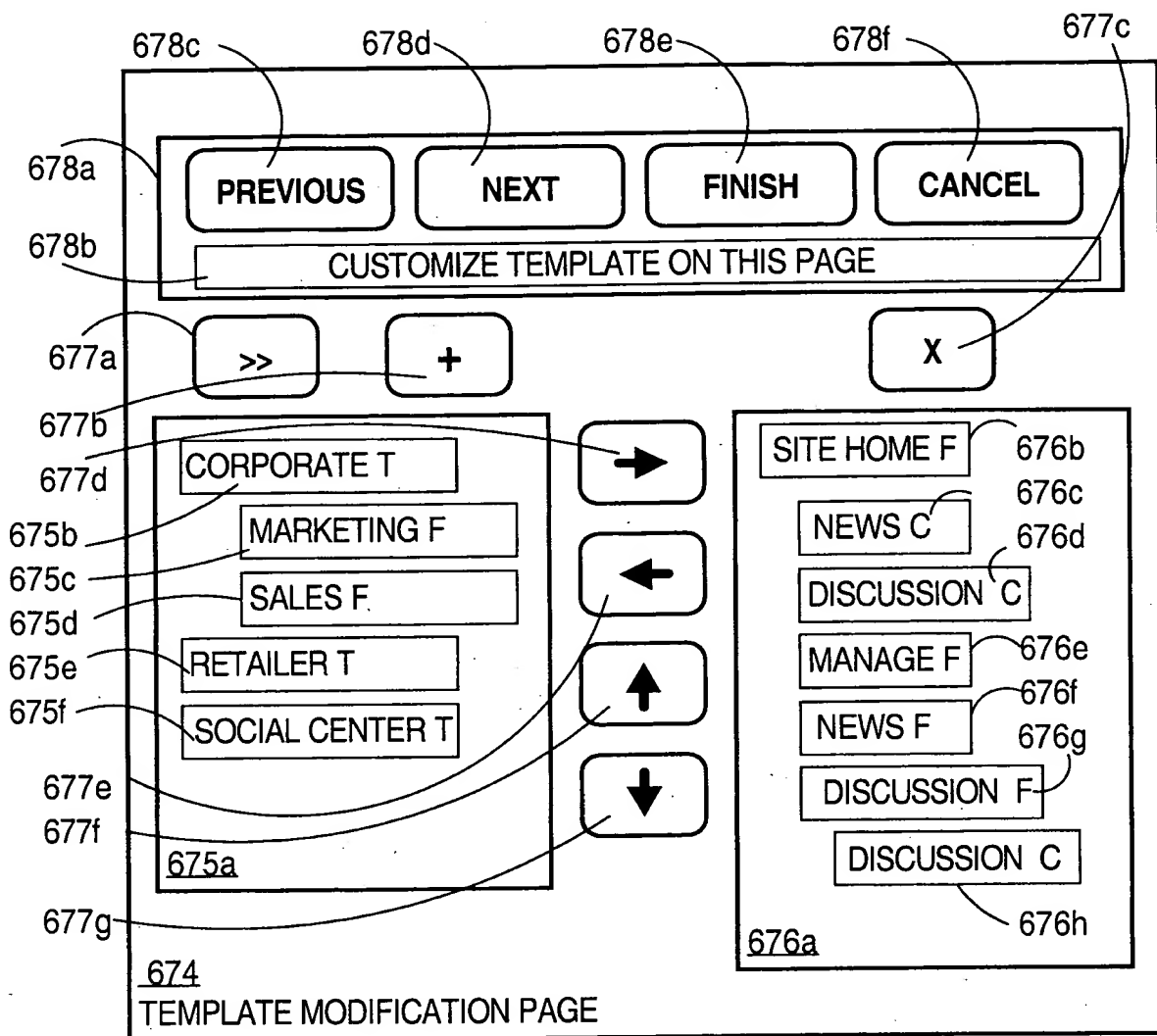


FIG. 6E

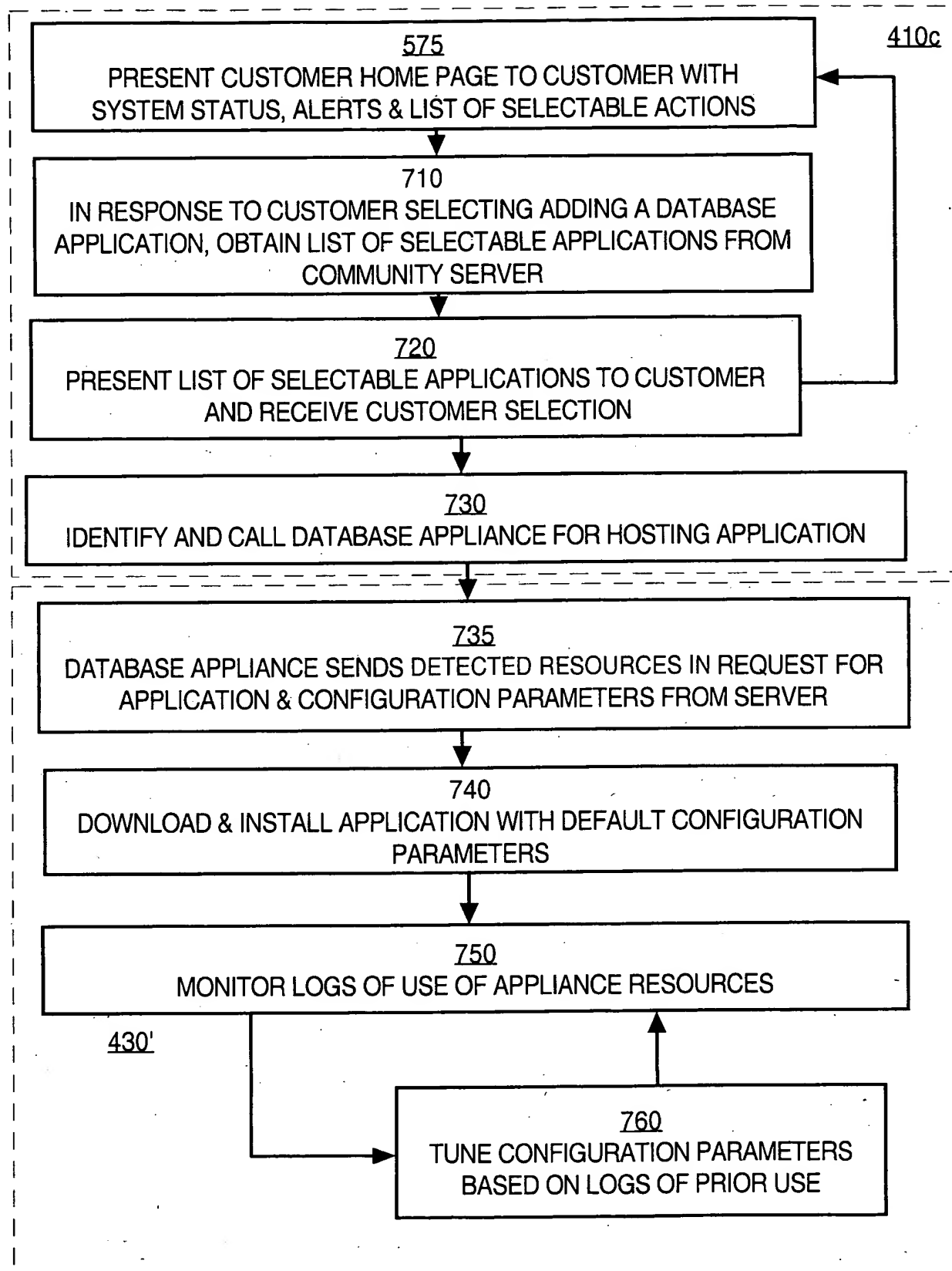


FIG. 7

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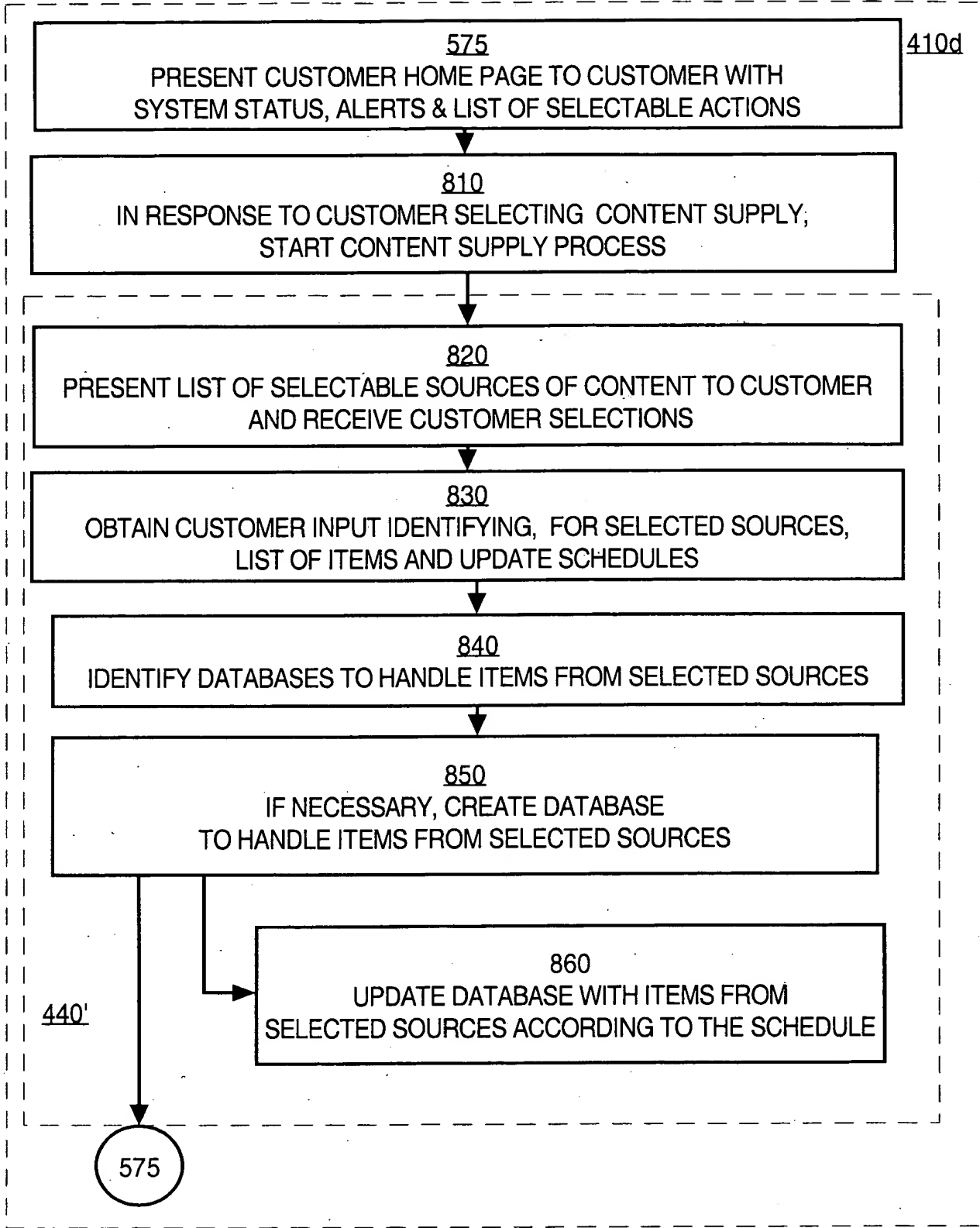


FIG. 8

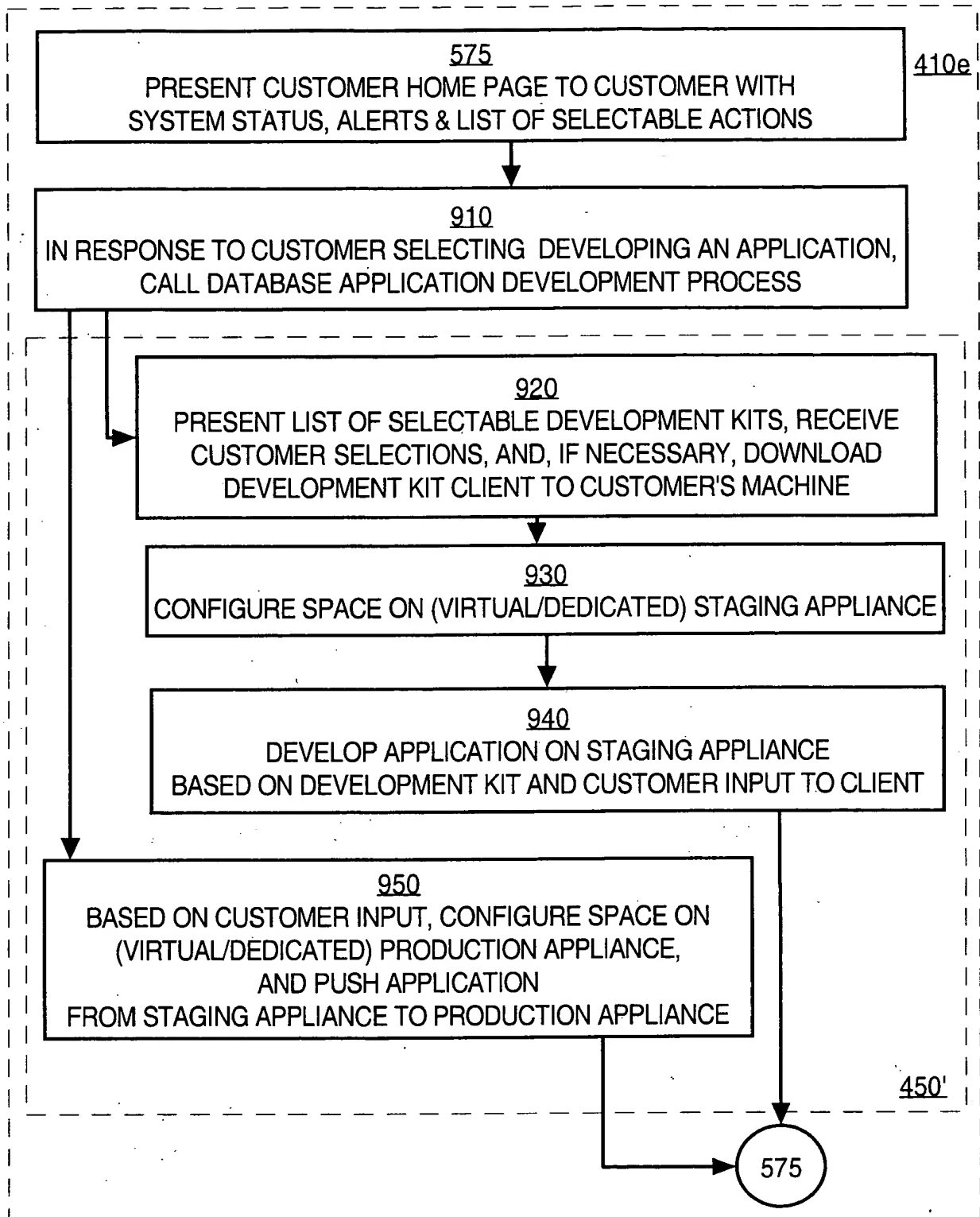


FIG. 9

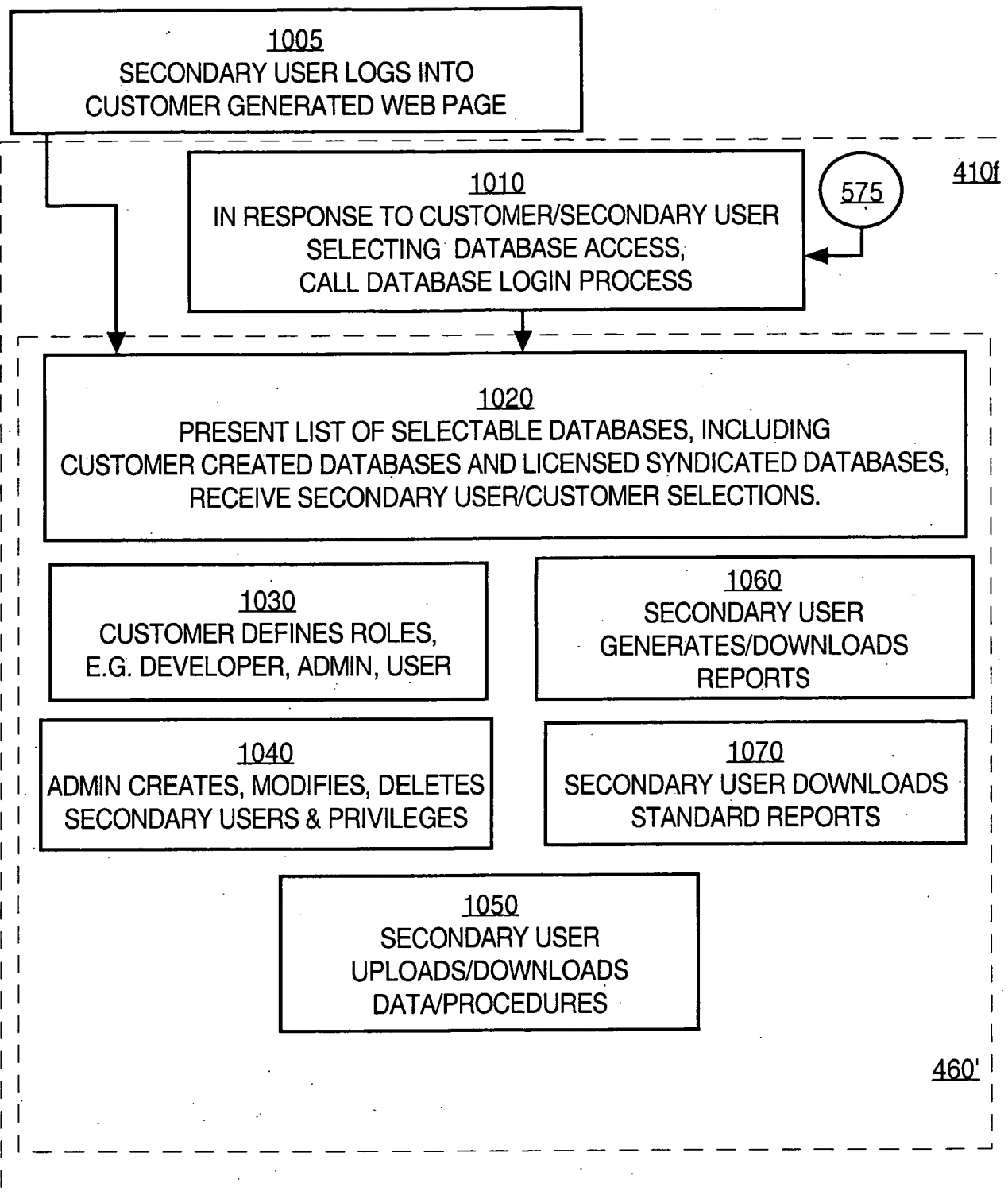


FIG. 10

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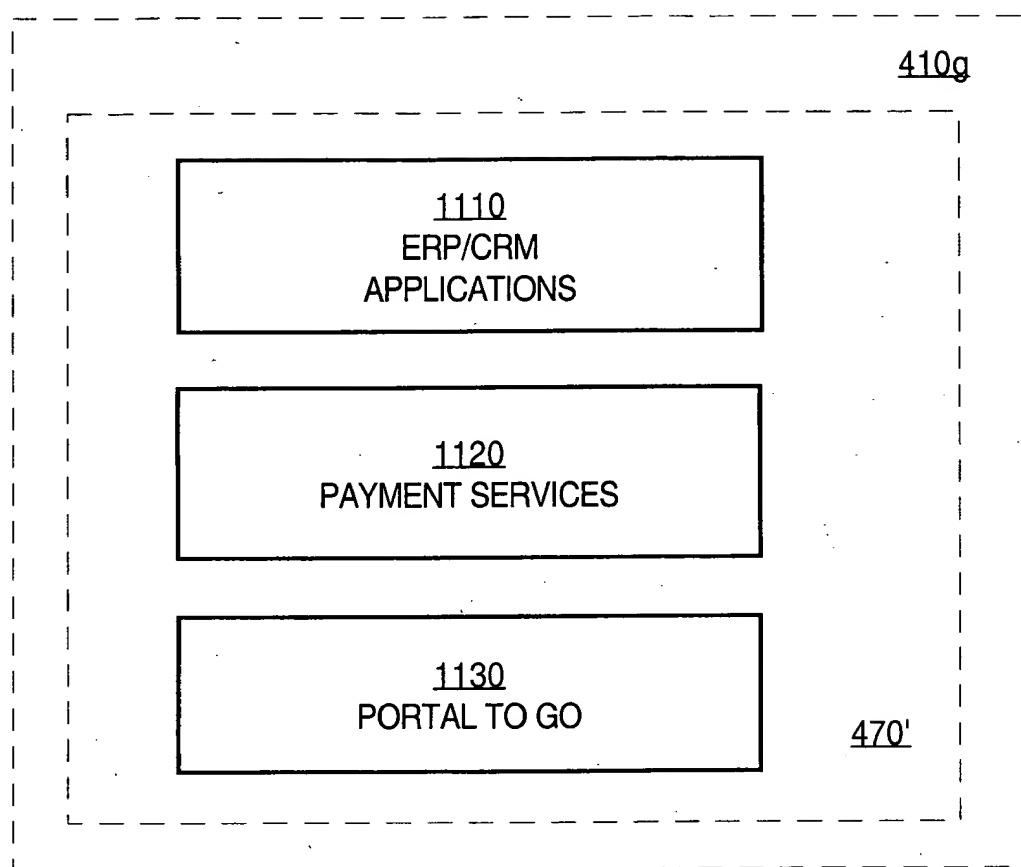


FIG. 11

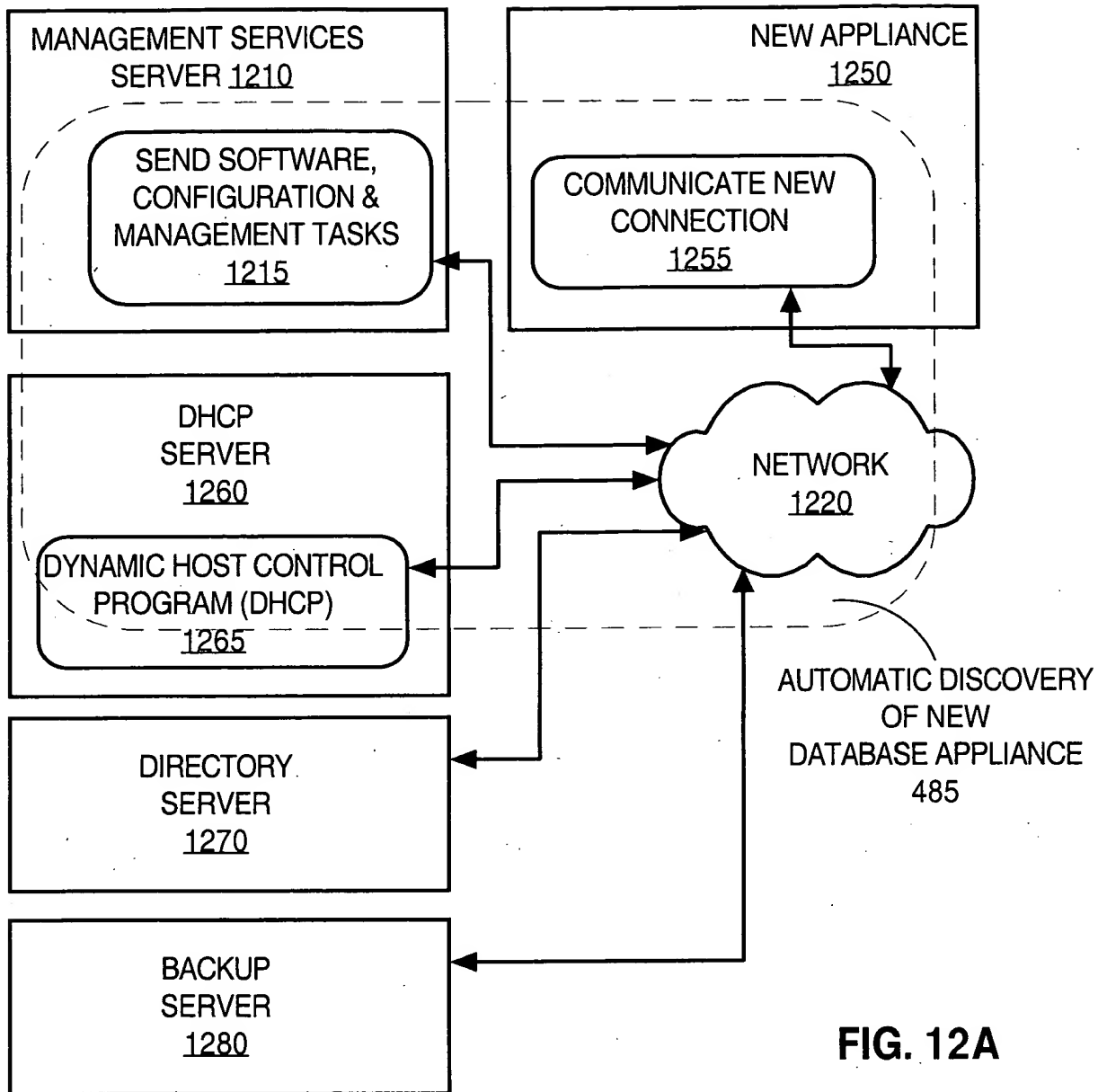


FIG. 12A

1291
ATTACH NEW DATABASE APPLIANCE TO LOCAL NETWORK

1293
NEW APPLIANCE REQUESTS INFORMATION
FROM DHCP ON DHCP SERVER

1255'

1295
IN RESPONSE TO REQUEST, DHCP SENDS TO NEW APPLIANCE:
-IP ADDRESS OF NEW APPLIANCE
-DATABASE NAME FOR DATABASE ON NEW APPLIANCE
-SOME CONFIGURATION INFORMATION FOR NEW APPLIANCE
-NAME OF MANAGEMENT SERVICES SERVER
-NAME OF DIRECTORY SERVER
-NAME OF BACKUP SERVER

1265'

1297
UPON RECEIPT OF RESPONSE FROM DHCP SERVER,
NEW APPLIANCE SENDS REGISTRATION REQUEST,
INCLUDING IP ADDRESS OF NEW APPLIANCE,
TO MANAGEMENT SERVICES SERVER

1255'

1299
IN RESPONSE TO REGISTRATION REQUEST,
MANAGEMENT SERVICES SERVER REGISTERS NEW APPLIANCE AS
MANAGED NODE
AND SENDS TO NEW APPLIANCE:
-NECESSARY SOFTWARE,
-CONFIGURATION INFORMATION
-MANAGEMENT TASKS (JOBS, EVENTS, PATCHES)

1215'

FIG. 12B

OTHER ASP/ISP DATABASE SERVICES 490'

BACKEND
DATABASE SERVICES
1310

COMMUNICATE WITH
COMMUNITY SERVER FOR
UPDATES/NEW APPLICATIONS
1315

MONITOR APPLIANCES
1320

COSTING MODEL & ASSOCIATED
DATABASE
1330

BUILD
MULTI-ORGANIZATIONAL
DATA WAREHOUSE
1340

BUILD
SYNDICATED DATABASES
1350

CONFIGURE
VIRTUAL/DEDICATED
STAGING/PRODUCTION
APPLIANCES
1360

CONFIGURE
INTERNET/VPN
CONNECTIONS
1370

TRANSFER APPLICATIONS
FROM STAGING TO
PRODUCTION APPLIANCES
1380

CUSTOMER MANAGEMENT,
MONITORING AND REPORTING
1390

FIG. 13

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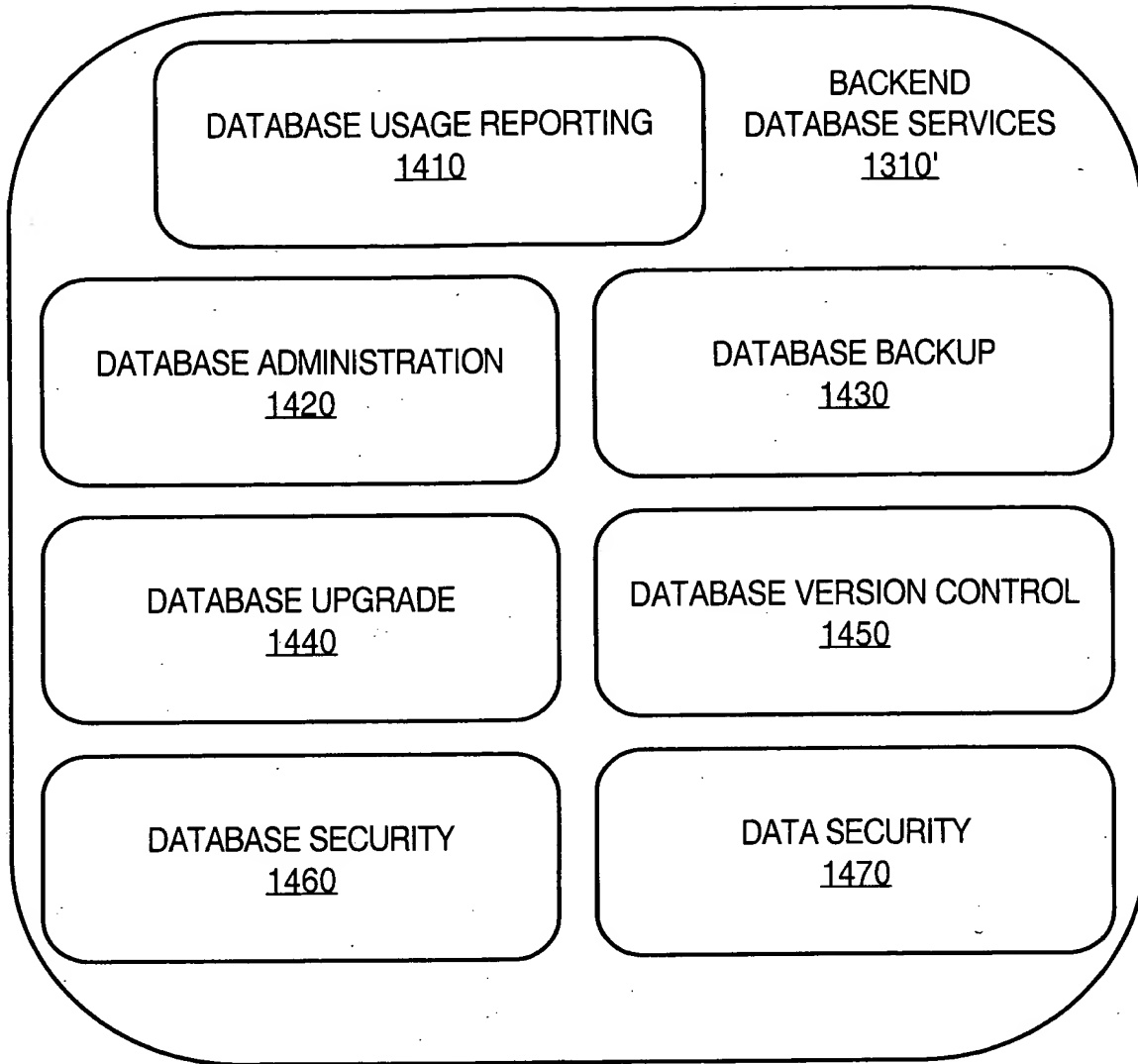


FIG. 14